4 juli 2025

Phone Reception

This document certifies that **Jonas Michiels** has completed the training "GESCO - Phone Reception"

Course summary: Know you now : - React efficiently to an incoming call - Use shortcuts - See all your contact's quotes and orders in a blink - Remind ongoing quotes - Create tasks (customers' requests, suppliers, colleagues)

provided by The Training Team

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You can also find this document on the Internet at the following address: https://etn.360learning.com/redirect/api/certification/28764208258022223